

# RMA

## Replacement/Return Policy

1. Email WaveLynx ([sales@wavelynxtech.com](mailto:sales@wavelynxtech.com)) to obtain RMA number. Be ready to provide basic details of the units that will be returned.
2. Fill out the RMA form in its entirety. Email the completed form to [ccarducci@wavelynxtech.com](mailto:ccarducci@wavelynxtech.com)
3. Ship the product with the RMA form in the package, along with the RMA number clearly marked on the outside of the package to WaveLynx within thirty days of the issuance of the RMA number.
4. Returns can be sent to:
 

WaveLynx Technologies  
 100 Technology Drive, Suite 130B  
 Broomfield, CO 80021

<b>Business Contact Information</b>			
<b>Company name:</b>		<b>Contact Name:</b>	
<b>Phone:</b>		<b>Date:</b>	
<b>E-mail:</b>			
<b>Registered company address:</b>			
<b>Job Number:</b>		<b>End User:</b>	
<b>RMA Number (Received from WaveLynx):</b>			
<b>Advanced Replacement?    Yes    No</b>			
<b>Was this bad out of the box? Or did it work and stop working?</b>			
Bad out of Box		Stopped Working	
<b>Product Information</b>			
<u>PO Number(s):</u>	<u>Part Number</u>	<u>Quantity</u>	<u>Issue</u>
<b>Return Shipping Address:</b>			
<b>Detailed Instructions</b>			
<b>Additional Comments:</b>			
<b>Signatures</b>			
<b>Customer Signature</b>		<b>Return Approval Signature</b>	
<b>Name and Title</b>		<b>Name and Title</b>	
<b>Date</b>		<b>Date</b>	

If the package is not received within 30 days of issuance or does not have the RMA number on the outside of the package, WaveLynx reserves the right to refuse the return. The Customer will be issued a replacement product or credit for the purchase price of the product being returned, less the 20% restocking charge.