

Wavelynx Technologies Business Partner Agreement

RMA

Replacement/Return Policy

1. Email/Call WaveLynx to obtain RMA number. Be ready to provide basic details of the units that will be returned.
 - a. Email: ccarducci@wavelynxttech.com
 - b. Phone: 720-572-4963, ext 101
2. Fill out the RMA form in its entirety. Email the completed form to ccarducci@wavelynxttech.com
3. Ship the product with the RMA form in the package, along with the RMA number clearly marked on the outside of the package to WaveLynx within thirty days of the issuance of the RMA number.
4. Returns can be sent to:

WaveLynx Technologies
100 Technology Drive, Suite B130
Broomfield, CO 80021

Business Contact Information			
Company name:		Contact Name:	
Phone:			
E-mail:			
Registered company address:			
RMA Number (Received from WaveLynx):			
Advanced Replacement? Yes No			
Product Information			
<u>PO Number(s):</u>	<u>Part Number</u>	<u>Quantity</u>	<u>Issue</u>
Return Shipping Address:			
Detailed Instructions			
Additional Comments:			
Signatures			
Customer Signature		Return Approval Signature	
Name and Title		Name and Title	
Date		Date	

If the package is not received within 30 days of issuance or does not have the RMA number on the outside of the package, WaveLynx reserves the right to refuse the return. The Customer will be issued a replacement product or credit for the purchase price of the product being returned, less the 20% restocking charge.